

Taking the Stress Out of Selecting a Carpet Cleaner

By Georgia Gromov

A sound way to manage the stress in making a decision about thousands of dollars worth of family assets that can be rapidly destroyed by the wrong service provider or beautifully maintained for many years of enjoyment with the right one is, to ask the right questions.

Several questions probably storm your mind about this decision. Which company do I choose? Am I going to get the best results for the money? Does it matter what size my rooms are? What about the pet stains? Will my carpets still look clean in two to three weeks?

These are all good questions; however, with this expert advice to help you get to the heart of the matter, you will far less likely be unpleasantly surprised. The following questions, posed to a potential service provider, will help you set real expectations, get a clear understanding of what the small print in coupons ads really means, and determine the value of what you are purchasing when you call for service on your carpets and upholstery.

How does your carpet/upholstery cleaning process work?

Do you use soap/or chemicals (soap is an attractor for re-soiling and shorten the life span of your carpets/upholstery)?

Is there an extra charge for heavy soil, pet stains, pretreatments or Berber carpet?

What is the room size you are quoting?

How many rooms does your quote allow for?

Are there any "trip" charges?

Does your web site guarantee your over-the-phone quote?

Will the carpet pads be wet when you are finished cleaning?

How long will it take for my carpets to dry?

Is the cleaning solution safe for children and pets?

Is the solution used to clean environmentally sound?

Does your equipment connect to my water meter or is it self contained?

Will bare feet and hands feel residue from the cleaning process?

Your service provider should be able to answer these questions to your satisfaction. An excellent service provider will make you feel like you have a partner who truly stands in the relationship with you; an assistant household manager with expertise and focus on maintaining your assets at the highest level.

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Look at the potential service provider's web site and check the company's social media sites, like Twitter and Face Book. Does the information align with what was said on the phone? Do the products used in providing the service meet your standards? In today's market place, it is important to be updated on the latest processes and products that protect you, your family and the environment.

By asking the right questions, you should be able to look forward to a pleasant experience with a service provider you can trust, who will prolong the life of your carpets, and who will present you with no surprises when you are given your bill.

The Company and CitruSolution Product are a "Cumming, Georgia, Home Town, Corporation and Patent/Product origination" with expansion across the US through "*locally owned family run*" companies. Georgia Gromov is owner of CitruSolution Carpet Cleaning – Lawrenceville and she is also a Master Franchiser for CitruSolution. Her family has been providing services to both commercial and residential to customers for more than four years. Georgia Gromov can be reached at (687) 481 0120 or Georgia@citrusolution.biz or www.citrusolution.biz

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